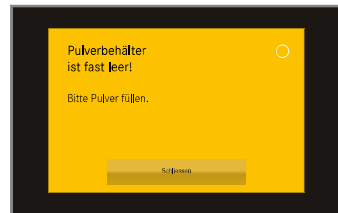


TROUBLESHOOTING

Help is available from your A600 in the event of problems. Events and information are displayed on the monitor screen. If you are still unable to resolve the problem despite your best efforts, please contact our Service department.

Elimination of machine errors

Non-self-service mode



An error is displayed using a symbol highlighted with a color in non-self-service mode.

A message with instructions.



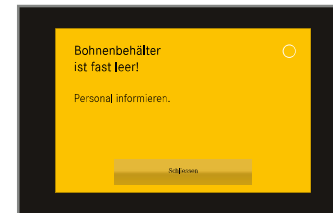
Contact your service technician if the machine cannot be started or if you are unable to rectify the error.



The machine must be restarted in the event of serious errors. Check the power supply if the machine fails to start.

If the entire system is affected by an error, error messages will appear automatically.

Self-service mode



An error is displayed using a colored corner in self-service mode.

A message with instructions for your customer.

Color code for error messages



Temporary interruption



System still fully functional.



System has limited functionality.



Some or all resources are locked.

Help with problems concerning product quality

	Possible causes	Possible solutions
Coffee tastes stale	Grind too coarse	Select a finer grind (<i>see p. 22</i>)
	Too little coffee	Increase amount of coffee
	Temperature too low	Increase temperature
	Coffee is too old	Use fresh coffee
	Bean hopper not locked correctly	Check bean hopper locking mechanism (<i>see p. 22</i>)
Coffee tastes strange	Poor grind	Contact customer service
	Minimal coffee usage	Pour a small amount of coffee beans into the bean hopper
	Spoiled coffee beans	Replace coffee beans
	Residual cleaning solution	Rinse the machine
	Dirty cup	Check dishwasher
	Water (chlorine, hardness etc.)	Have water quality checked
Coffee tastes bitter	Temperature too high	Lower coffee temperature
	Grind too fine	Select a coarser grind (<i>see p. 22</i>)
	Coffee quantity too low	Increase amount of coffee
	Roast too dark	Use lighter coffee roast
Coffee tastes sour	Temperature too low	Increase coffee temperature
	Roast too light	Use darker coffee roast
	Grind too coarse	Select a finer grind (<i>see p. 22</i>)
Consistency of powder products	Viscous	Use less powder, use more water
	Watery	Use more powder, use less water
	Powder clumping or moist	Clean and dry powder system
Taste of powder products	Too sweet	Use less powder, use more water
	Not sweet enough	Use more powder, use less water
	Strange taste	Clean powder system